

The Sweet Escape

A 10 BEDROOM LUXURY VACATION RENTAL ON 5 ACRES



Guest Welcome Kit

About Check-In/Check-Out

1-2 days prior to your arrival, an agent will phone you to confirm your desired check-in time. (S)he will meet you at The Sweet Escape and give you a 45 minute guided tour & answer any questions you might have. **If you believe you will be more than 30 minutes later than scheduled, please phone your check-in agent well in advance to let them know as (s)he will specifically create an appointment time slot and arrange their day to meet your request.** If you need anything throughout your stay, your agent will only be a phone call or text message away. Additionally, The Sweet Escape is stocked with several copies of the attached Renter's Manual which will familiarize you with all equipment. **If you haven't already arranged for an early check-in, please note that there is NO OPTION TO ARRIVE EARLY. While we would like to be able to accommodate early arrivals, it is absolutely impossible for us to do so given the intense work staff must perform to ready the estate between guests. There are literally hundreds of pounds of linens, extensive clean-up work, and thousands of items to inventory. Consequently, the property must remain vacant/sterile during this prep period- Thank you for understanding!**

Getting To The Estate

Most GPS systems will be able to get you to The Sweet Escape quite easily. We are located approximately 45-50 minutes from Orlando International Airport. The Estate's address is 11207 Guilford Road, Clermont, FL 34715 (some address locators will label it as Minneola, FL 34715—go by the zip code!). Your assigned gate code to enter the property is 5734. In short, you will take the 528 WEST out of the airport to the FLORIDA TURNPIKE NORTH. Take the Turnpike NORTH to the exit for Clermont/Winter Garden / SR 50. Turn LEFT onto SR 50 WEST. Go through Clermont Nnote: around the intersection of SR 50 & US 27—are where many strip malls, chain restaurants, etc; are—especially on 27!)... Turn RIGHT onto US 27 North. Take it 10-15 minutes---until you can turn RIGHT* onto CR-561 NORTH [you will see 561 SOUTH on your left a few miles BEFORE you'll see 561 NORTH]... Shortly after turning onto 561, you'll turn LEFT onto TURNPIKE ROAD—near the overpass... Go to the end of the asphalt and turn RIGHT onto S. BUCKHILL.... Take BUCKHILL past peninsular Florida's ONLY real HILLS...and turn RIGHT onto GUILFORD ROAD.. You'll see our signs and themed estate on your right!

What If Something at The Estate Breaks Or Is Not Working During My Stay?

Even Walt Disney World occasionally has a ride or two down for service. It is possible during your stay that an item here or there may need repair. Most things can be fixed surprisingly fast during your stay. Please don't hesitate to let your agent know about anything broken, missing, etc; and they will ensure it is repaired in the speediest way possible. Of course, On rare occasion, an entertainment item may not be repairable during your stay...

Where Is The Nearest Grocery Store?

Clermont is a sprawling suburb of Orlando and there are many grocery stores, restaurant chains, and malls within just 10-15 minutes of the Estate. Also barely 18 minutes away is the town of Tavares—which has a good selection of local cuisine, shopping, and non-chain/"mom & pop" grocery stores.

Do You Have Pots, Pans, Toilet Paper, Towels, etc;etc;?

Yes! We provide just about everything you can imagine. You will be provided with towels, pots, pans, kettles, coffee makers, microwaves, toasters, blenders...and carousel rides! Pretty much: ANYTHING you need IS provided BUT if you have a potentially rare/uncommon request, please check with us first! We provide ONE round of toilet paper per bathroom.

Additional Services Available / Through Outside Parties

Private Chef – Available for breakfast, lunch dinner, barbecues, etc;- Menus are fully customizable. Rates vary depending on menu selections, number of people, etc;

**Another great option is our HAWAIIAN LAUAAU PARTY---The pool area becomes Polynesian themed, a great buffet is served...Dancers...and even fire eaters—come out to perform!*

Massage Therapist – Massage therapy is only \$85/hour plus gratuities—While most of our guests enjoy their massages poolside, you can choose ANY location at the Estate!

Personal Training – A fitness instructor and retired competitive body builder will train you at our home gym and/or around the property. \$ 75/hour + gratuity.

Pool Heat – Pool heat (84-88 degrees F depending on season) is available during your stay. It will require that we run the pool motors 24 hours per day and begin at least 1 day prior to your arrival to ensure that the pool is properly heated when you check-in. Pool heat averages \$23/day. Unless you require VERY warm water, it is not necessary most of the year. Florida pool water usually* only gets cold from late December through mid-March [and sometimes a bit earlier or later in the year]. It is best to ask ahead about current conditions before opting to add pool heat.

Gratuities

We are often asked about gratuities for housekeeping and check-in staff.... Typically, guests have given 10-15% of the cleaning fee (about \$100)... but it's completely up to each individual client. If you choose to leave a gratuity for the staff to share, please use the marked envelope provided and left for you in the main house kitchen.

Thank you !

We look forward to meeting you at check-in!